



To Micha Shalev, Ben Herlinger,

Warm greetings from Canada. My name is Francis Richard, I'm Jeannine Caissie's brother. I am a subscriber to your weekly journal. We enjoy reading about all your activities. A pleasure to read, plus the Friday's funnies.

Loretta and I take great consolations that Jeannine is living at a dignify place such as yours. What an excellent home for my dear sister. Thank you for your great moral values. It looks like you have been able to instill those great qualities that you hold dear, to your staff.

It must be comforting for you to know that your rest home is recognized as the top senior living, delivering high quality care. That has to come from the top.

To you, Micha Shalev, Ben Herlinger, a resounding thank you for your good and passionate endeavors.

In closing we want to wish you both and your great staff, a very MERRY CHRISTMAS. HAPPY NEW YEAR.

Always,  
Francis & Loretta